

Council Tax Support Survey – proposed scheme for 2021/22

Total responses = 85

Q1. We have designed our proposed support scheme taking into account the following principles:

- Reduced support where it is likely that a household has more income coming in or have savings to pay Council Tax
- Pension age – protection is statutory under Central Government Legislation

Do you agree with these principles? (tick one)

Yes = 51

No = 26

Don't Know = 8

Q2. We offer an exceptional hardship scheme to help those affected by changes to the Council Tax Support scheme to top up entitlement if they cannot afford the Council Tax and the scheme cannot help them in their circumstances. We propose to continue this in future years.

Do you agree with this principle? (tick one)

Yes = 78

No = 1

Don't Know = 7

Q2. We offer an exemption from Council Tax for care leavers up to the age of 25. We propose to continue this in future years.

Do you agree with this propose change? (tick one)

Yes = 71

No = 5

Don't Know = 10

Q4. Council Tax Support currently has a capital limit of £8,000. We are considering changing this to the following:

- a) £7,500
- b) £7,000
- c) £6,500
- d) £6,000

Do you agree with this propose change? (tick one)

Yes = 32

No = 39

Don't Know = 15

If you agree, which option do you agree with (tick one)

Option a = 18

Option b = 9

Option c = 3

Option d = 2

Q5. Council Tax Support currently has a minimum entitlement threshold of £2 per week. We are considering changing this to the following:

a) £2.50 per week

b) £3.00 per week

c) £3.50 per week

d) £4.00 per week

Do you agree with this propose change? (tick one)

Yes = 50

No = 16

Don't Know = 19

If you agree, which option do you agree with (tick one)

Option a = 15

Option b = 12

Option c = 5

Option d = 18

Q6. Council Tax Support currently has a 100% maximum award, meaning you up to 100% of your Council Tax is eligible for Council Tax Support. We are considering changing this to the following:

a) 97.5%

b) 95%

c) 90%

d) 85%

e) 80%

Do you agree with this propose change? (tick one)

Yes = 29

No = 48

Don't Know = 9

If you agree, which option do you agree with (tick one)

Option a = 10

Option b = 7

Option c = 7

Option d = 2

Option e = 3

Q7. Council Tax Support is currently capped at Band B liability, for example, a customer in Band C (and above) would have their entitlement calculated on Band B liability. We are considering changing this to the following:

- a) Cap at Band C – a customer in Band D (and above) would have their entitlement calculated on Band C liability**
- b) Cap at Band D – a customer in Band E (and above) would have their entitlement calculated on Band D liability**

Do you agree with this propose change? (tick one)

Yes = 34

No = 21

Don't Know = 30

If you agree, which option do you agree with (tick one)

Option a = 25

Option b = 11

Q8. A Council Tax Premium of 200% is currently charged for property that have been empty for over 5 years. It is proposed, in line with Government legislation, to increase this to 300% for properties empty over 10 years from 1 April 2021.

Do you agree with this propose change? (tick one)

Yes = 58

No = 10

Don't Know = 17